

5.1 Service mapping and geographic demand analysis

This paper presents an overview of service demand data from the North West Metro AOD service partnership (NWMAODSP) across the 4 catchments of:

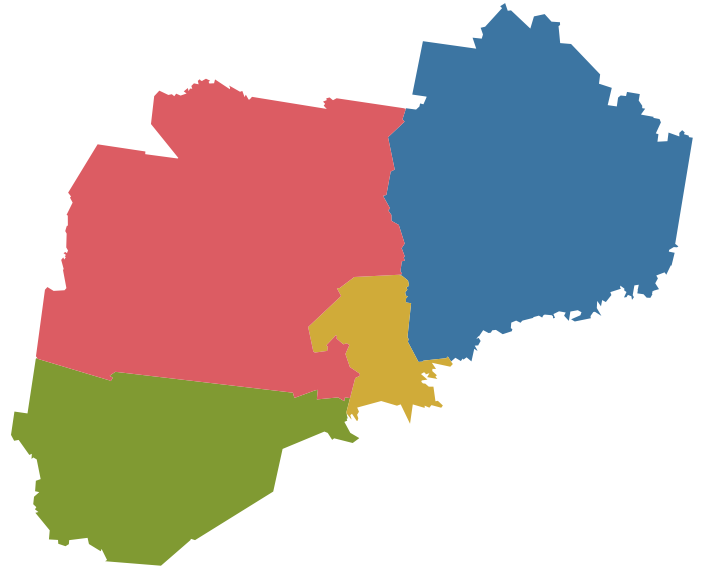
Inner North Melbourne

North Melbourne

North West Melbourne

South West Melbourne

This relates to the reformed, adult services, it does not include data from other service providers nor residential or youth programs at this stage.



Fast Facts

2,055,509 population	When compared to the previous year (2015/2016), NWMAODSP delivered:
4 catchments	
14 Local Government Areas	173 more intake and assesment services
109 postcodes	955 more treatment episodes
15,501 treatment episodes	
7,103 individual clients	

Catchment-based service distribution

The table below shows the number of Intake and Assessment (I&A) services provided to clients from that catchment, the percentage of I&A services provided to clients from that catchment, the number of treatment episodes provided by each catchment’s services, the percentage of overall treatment episodes provided by that catchment, and the proportion of our region’s population living within the catchment area. suburbs where the highest proportion of our clients come from.

Catchment	I&A services provided by catchment	% of I&A services provided by catchment	Treatment episodes provided by catchment	% of treatment episodes provided by catchment	Proportion of population per catchment
Inner North	1,862	26.21%	4,004	25.83%	25.46%
North	1,699	23.92%	4,391	28.33%	27.93%
North West	2,465	34.70%	4,805	31.00%	31.65%
South West	1,076	15.15%	2,301	14.84%	14.96%



Intake and assessment distribution



Treatment episodes distribution

Treatment episode data by suburb

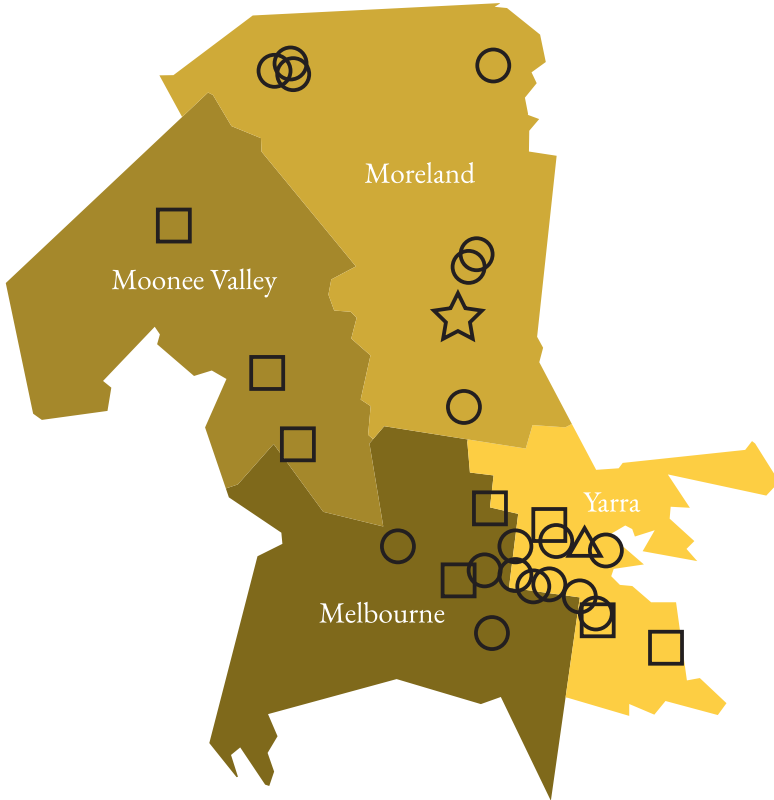
The table below shows the 38 suburbs that account for more than half of the North and West Metro Area’s clients. It shows which catchment those suburbs are in, and whether or not the suburb has an AOD service site. There are strong geographic patterns to service demand.

We know that when services are located in the areas that people live (or can easily access) they are more readily utilised. This was seen when we relocated the North Catchment Hub from Thomastown to Preston.

Suburb of residence	Treatment services provided	NWMAODSP treatment site	Other AOD service site	
Werribee	632	✓	✗	
Reservoir	627	✓	✗	
Preston	445	✓	✗	
No suburb information	424	✗	✗	— No sites
Coburg	373	✓	✓	
Melton	319	✓	✗	
Hoppers Crossing	309	✗	✓	
Craigieburn	305	✓	✗	
Epping	267	✓	✓	
Sunbury	264	✓	✗	
St Albans	258	✓	✗	
Thomastown	238	✗	✗	— No sites
Brunswick	230	✗	✗	— No sites
Footscray	229	✓	✓	
Mill Park	229	✗	✗	— No sites
Richmond	226	✓	✓	
Nth Melbourne	209	✓	✓	
Melbourne	196	✗	✓	
Broadmeadows	193	✓	✗	
Bundoora	193	✗	✗	— No sites
Wyndham Vale	189	✗	✓	
Thornbury	172	✗	✗	— No sites
No fixed address	170	✗	✗	— No sites
Glenroy	169	✗	✓	
Meadow Heights	168	✗	✗	— No sites
Point Cook	168	✗	✗	— No sites
Greensborough	167	✗	✓	
Lalor	167	✗	✗	— No sites
Altona Meadows	165	✗	✓	
Brunswick West	164	✗	✗	— No sites
Heidelberg West	159	✓	✗	
Melton South	145	✗	✓	
Deer Park	141	✗	✓	
Northcote	136	✗	✓	
Pascoe Vale	135	✗	✗	— No sites
Eltham	132	✗	✓	
Tarneit	130	✗	✗	— No sites
Sunshine	129	✗	✓	

The **38 suburbs** in this table received **57%** of the treatment episodes delivered in the 2016/17 year.

Inner North Melbourne catchment



Has **25.5%** of the region's population.

Provided **4,004** episodes of treatment (↑ from 3,769)

That's **26%** of the region's total treatment episodes

Key

- ☆ Hub
- PHN
- State
- △ PHN & State

Hub

ReGen

26 Jessie Street, Coburg 3058

NWMAODSP service sites

Wingate Avenue CHC

13A Wingate Avenue, Ascot Vale 3032

Odyssey House Victoria

660 Bridge Road, Richmond 3121

North Richmond Community Health

23 Lennox St, Richmond 3121

Headspace

2A Hartington St, Glenroy 3046

Other state funded AOD services

Salvation Army (STAR)

268 Abbotsford Street, North Melbourne

Salvation Army

5/830 Pascoe Vale Road, Glenroy 3046

Cohealth Innerspace Drug Safety Services

4-6 Johnston Street

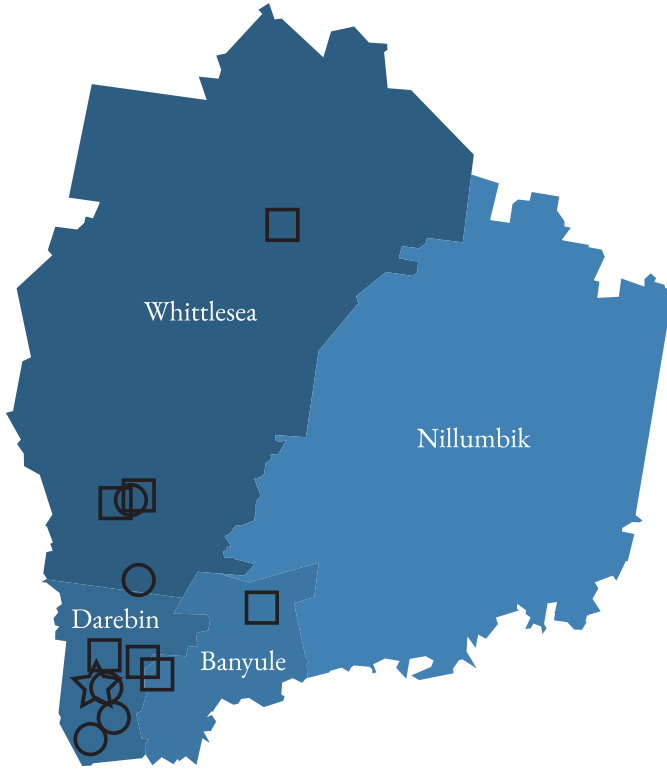
Cohealth

- 365 Hoddle Street, Collinwood
- 75 Brunswick Street, Fitzroy
- 53 Victoria Street, Melbourne
- 622 Lygon Street, Carlton
- 7 Chester Street, Moonee Ponds
- 3-15 Matthews Avenue, Niddrie

Victorian AIDS Council

175 Rose Street, Fitzroy

North Melbourne catchment



Has **27.9%** of the region's population.

Provided **4,391** episodes of treatment (↑ from 4,115)

That's **28%** of the region's total treatment episodes

Key

- ☆ Hub
- PHN
- State
- △ PHN & State

Hub

UnitingCare ReGen
349-351 Bell Street, Preston 3072

NWMAODSP service sites

Banyule CHS
21 Alamein Road, West Heidelberg 3081

Banyule CHS
25 Grimshaw Street, Greensborough 3088

Your Community Health (East Reservoir)
125 Blake Street, Reservoir 3073

Uniting Care Kildonan
648 High Street, Reservoir 3073

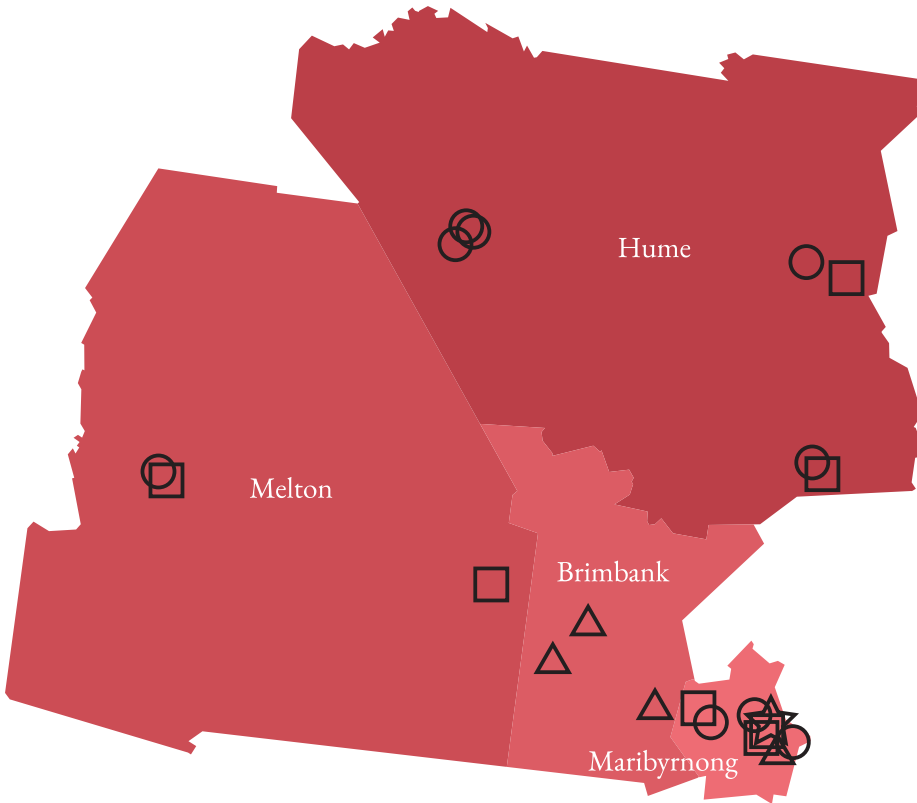
Plenty Valley CHS
40-42 Walnut Street, Whittlesea 3757

The Northern Hospital NPU
185 Cooper St, Epping VIC 3076

Other state funded AOD services

Caraniche
763 High Street
Epping 3076

North West Melbourne catchment



Has **31.7%** of the region's population.

Provided **4,805** episodes of treatment (↑ from 4,656)

That's **31%** of the region's total treatment episodes

Key

- ☆ Hub
- PHN
- State
- △ PHN & State

Hub

Odyssey House Victoria

202 Nicholson Street Footscray 3011

NWMAODSP service sites

MacKillop Family Services / OHV

(co-location)

118 Commercial Road, Footscray 3011

Stepping Up (co-located at Matchworks)

535-555 High Street, Melton 3337

Uniting Care Lentara

413-419 Camp Road, Broadmeadows 3047

Connections@Craigieburn

59 Craigieburn Road, Craigieburn 3064

Sunbury Community Health

12-28 Macedon Street, Sunbury 3429

Other state funded AOD services

Western Health (cohealth)

- 4-12 Buckley Street, Footscray 3011
- 215 Nicholson Street, Footscray 3011
- 72-78 Paisley Street, Footscray 3011
- 107-139 Churchill Ave, Braybrook

Western Health (Drug Health Services Western Health)

3-7 Eleanor Street, Footscray 3011

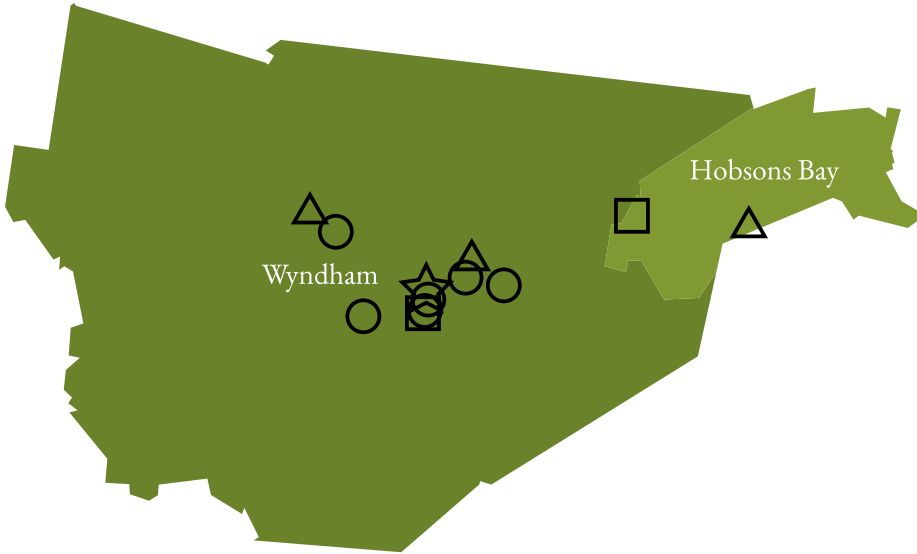
Western Health (Djerriwarrah Health Service)

Level 1, 13-15 Lake Street, Caroline Springs

Western Health (IPC)

- 122 Harvester Road, Sunshine
- Andrea St, St Albans
- Station Road, Deer Park

South West Melbourne catchment



Has **15%** of the region's population

Provided **2,301** episodes of treatment (↑ from 2,006)

That's **14%** of the region's total treatment episodes

Key

- ☆ Hub
- PHN
- State
- △ PHN & State

Hub

Odyssey House (co-located with Anglicare)
2 Market Road, Werribee 3030

NWMAODSP service sites

Stepping Up / Matchworks / OHV (co-location)
40 Synnot Street, Werribee 3030

Laverton Community Hub
95-105 Railway Avenue, Laverton 3028

Williamstown Community and Education Centre
14 Thompson Street, Williamstown 3016

Gathering Place
7 Wedge Street, Werribee 3030

Other state funded AOD services

WIDAN (Western Integrated Drug & Alcohol Network)
comprising (Western Health, Djerrilarrah Health, IPC, Western Region Health, Macedon Ranges and North Western Melbourne Medicare Local)

IPC

- 130 Queen Street, Altona 3018
- 117-129 Warringa Crescent, Hoppers Crossing 3029
- 51 Ballan Road, Wyndham Vale 3024

Cohealth Health Works
4-12 Buckley Street, Footscray VIC 3011